

Financial information
2003-04

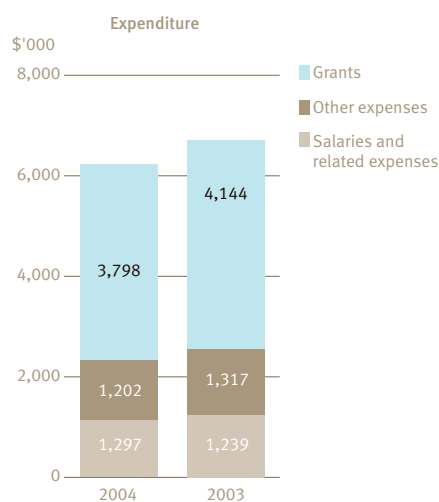
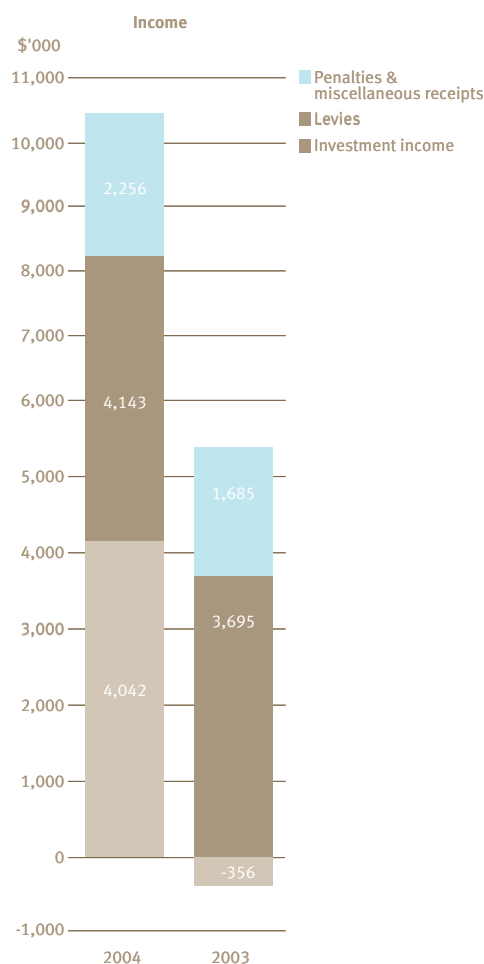
Motor Accident Insurance Commission



Motor Accident Insurance Commission Financial Summary

The operating position of the Commission improved significantly to an operating profit of \$4.144 million during the financial year ended 30 June 2004 from an operating loss of \$1.676 million. This is principally a result of an overall increase in revenue from \$5.024 million during the previous year to \$10.441 million during the current year. The return on QIC investments saw a turnaround during the reporting period, from a loss of \$0.434 million during the previous year to a profit of \$3.962 million during the current year. \$4.143 million of total revenue came from the MAIC statutory levy which increased from \$1.35 to \$1.50 per CTP policy.

The expenses of the Commission were lower than the previous year, which was primarily a result of slightly lower grant payments. Expenditure on grants was \$3.798 million compared to \$4.144 million in the previous year. Details of grant funding are provided in Appendix Five.



Motor Accident Insurance Commission

Statement of Financial Performance For the Financial Year ended 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
REVENUES FROM ORDINARY ACTIVITIES			
Levies	2 (a)	4,143	3,695
Investment Income	2 (b)	4,042	(356)
Penalties and miscellaneous receipts		2,256	1,685
Total revenue from ordinary activities		10,441	5,024
EXPENSES FROM ORDINARY ACTIVITIES			
Grants		3,798	4,144
Salaries and related expenses	2 (c)	1,297	1,239
Depreciation	2 (d)	31	20
Computer facilities management fee		188	206
Marketing and advertising		0	1
Rent		107	100
Consultancy Expenditure		273	316
Other	2 (e)	603	674
Total expenses from ordinary activities		6,297	6,700
PROFIT/(LOSS) FROM ORDINARY ACTIVITIES	10	4,144	(1,676)

The accompanying notes form part of these financial statements.

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Motor Accident Insurance Commission

Statement of Financial Position As at 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
CURRENT ASSETS			
Cash Assets		2,734	1,047
Receivables	3	106	864
Investment securities	4	15,527	12,565
Prepayments		2	1
Total current assets		18,369	14,477
NON-CURRENT ASSETS			
Receivables	3	500	500
Investment securities	4	10,500	10,500
Property, plant and equipment	5	77	110
Intangibles	6	220	0
Total non-current assets		11,297	11,110
TOTAL ASSETS		29,666	25,587
CURRENT LIABILITIES			
Payables	7	225	306
Provisions	8	100	101
Total current liabilities		325	407
TOTAL LIABILITIES		325	407
NET ASSETS		29,341	25,180
EQUITY			
Reserves	9	14,596	15,107
Retained profits	10	14,745	10,073
TOTAL EQUITY		29,341	25,180

The accompanying notes form part of these financial statements.

Motor Accident Insurance Commission

Statement of Cash Flows For the Financial Year Ended 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
Levies		4,143	3,695
Investment income		4,232	80
Penalties and miscellaneous receipts		2,266	1,721
GST input taxes recovered from ATO		503	541
Outflows:			
Grants		(3,248)	(4,144)
Salaries and related expenses		(1,298)	(1,209)
Computer facilities management fees		(190)	(220)
Marketing and advertising		0	(1)
Other		(1,480)	(2,181)
Net cash provided by/(used in) operating activities	14(ii)	4,928	(1,718)
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Proceeds from sale of property, plant and equipment		0	1
Outflows:			
Purchase of property, plant and equipment		(279)	(42)
Net cash used in investing activities		(279)	(41)
NET INCREASE/(DECREASE) IN CASH HELD		4,649	(1,759)
Cash at the beginning of the financial year		24,112	25,871
CASH AT THE END OF THE FINANCIAL YEAR	14(i)	28,761	24,112

The accompanying notes form part of these financial statements.

Financial information 2003-04

Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 1 Statement of Significant Accounting Policies

(a) Background

The Motor Accident Insurance Commission, established on 1 September 1994 under the provisions of the *Motor Accident Insurance Act 1994*, is constituted as a body corporate under that Act. The Insurance Commissioner constitutes the Commission.

(b) Basis of Preparation

These financial statements have been prepared as general purpose financial statements in accordance with the requirements of the *Financial Administration and Audit Act 1977* and applicable Australian Accounting Standards and Concepts. The financial statements have been prepared on an historical cost basis, except for investment securities which are shown at net market value.

(c) Property, Plant and Equipment

All items of property, plant and equipment, except intangibles, with a cost or other value in excess of \$5,000 are recognised for financial reporting purposes in the year of acquisition.

Items with lesser value are expensed in the year of acquisition.

(d) Intangibles

Intangible assets with a cost or other value greater than \$50,000 are recognised in the financial statements, items with a lesser value being expensed. Each intangible asset is amortised over its estimated useful life, less any anticipated residual value.

Internal Use Software

Costs associated with the development of computer software have been capitalised and are amortised on a straight-line basis over the period of expected benefit, namely 5 years.

(e) Amortisation and Depreciation of Intangibles, Property, Plant and Equipment

Amortisation and depreciation is calculated on a straight-line basis, to write off the net cost of each depreciable asset, progressively over its estimated useful life.

The estimated useful lives are as follows:

Plant and Equipment	3-5 years
Leasehold Improvements	12 years
Computer Software	5 years

Internal use software under development is not amortised until it has been fully developed and utilised.

(f) Funding of Motor Accident Insurance Fund

Funding is by way of levies paid by motorists pursuant to the *Motor Accident Insurance Act 1994*, based on the gross premiums collected for Compulsory Third Party motor vehicle insurance policies; interest on investments; and penalties imposed for offences under the Act.

Motor Accident Insurance Commission

Notes to and forming part of the financial statements For the year ended 30 June 2004

Note 1 (Continued)

(g) Investments

All funds not required for the day to day management of the Motor Accident Insurance Commission are invested with the Queensland Investment Corporation ("QIC") and are recorded in these financial statements at net market value.

(h) Employee Leave Entitlements

(1) Wages, Salaries, Annual Leave and Sick Leave

Wages, salaries and annual leave due but unpaid at reporting date are recognised in the Statement of Financial Position at the remuneration rates expected to apply at the time of settlement and include related on-costs such as payroll tax, WorkCover premiums, long service leave levies and employer superannuation contributions.

Prior history indicates that on average, sick leave taken each reporting period is less than the entitlement accrued. This is expected to recur in future periods. Accordingly, it is unlikely that existing accumulated entitlements will be used by employees and no liability for unused sick leave entitlements is recognised.

As sick leave is non-vesting, an expense is recognised for this leave as it is taken.

(2) Long Service Leave

Under the Queensland Government's long service leave scheme, a levy is made on the Commission to cover this expense. Amounts paid to employees for long service leave are claimed from the scheme as and when leave is taken.

No provision for long service leave is recognised in the financial statements, the liability being held on a whole-of-Government basis and reported in the financial report prepared pursuant to AAS 31 – *Financial Reporting by Governments*.

(i) Superannuation

Employer superannuation contributions are paid to QSuper, the superannuation plan for Queensland Government employees, at rates determined by the State Actuary.

No liability is recognised for accruing superannuation benefits in these financial statements, the liability being held on a whole-of-Government basis and reported in the financial report prepared pursuant to AAS 31 – *Financial Reporting by Governments*.

(j) Contingent Assets

Under section 33(4) and 33(5) of the *Motor Accident Insurance Act 1994*, an amount of \$57,818,000 was transferred from the Motor Accident Insurance Fund to the Nominal Defendant Fund on 22 January 2002 to be applied to outstanding claims liabilities arising from the insolvency of FAI General Insurance Company Limited.

Under section 33(6) and 33(7) of the *Motor Accident Insurance Act 1994*, should circumstances give rise to a recovery from the liquidation of FAI General Insurance Company Limited, or recovery from another party, the Treasurer may, by written notice to the Nominal Defendant, direct it to return funds of an amount, not exceeding \$57,818,000 to the Motor Accident Insurance Fund.

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Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

Note 1 (Continued)

(k) Levy Collection and Contribution

Levies received in accordance with Section 27 of the *Motor Accident Insurance Act 1994* are recognised as revenue at the time they are legally due to be paid by the Queensland Department of Transport to the Commission, upon receipt of monies from motorists.

Levies collected on behalf of the Queensland Department of Health and the Department of Emergency Services during the current year have not been included as revenue in the Statement of Financial Performance as these amounts are not controlled. Similarly, remittances made to Queensland Department of Health and the Department of Emergency Services have not been included as expenses.

Details on the levies collected on behalf of and distributed to Queensland Department of Health and the Department of Emergency Services are provided in note 13.

(l) Leases

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged as expenses in the periods in which they are incurred.

(m) Adoption of International Financial Reporting Standards

The Financial Reporting Council has determined that all entities preparing general purpose financial statements will apply the Australian Equivalents to International Financial Reporting Standards (IFRSs) for reporting periods beginning on or after 1 January 2005.

All Pending and Issued Australian Equivalents to IFRSs are being progressively reviewed for possible implications on policies, procedures, systems and financial impacts arising from such changes.

To date, the Commission has identified the following key differences in accounting policies which will arise from the adoption of Australian Equivalents to IFRSs:

- The introduction of AASB 136 on Impairment of Assets will require an annual impairment test to be performed on all non-current physical and intangible assets. This may result in a write-down of the value of plant and equipment and intangible assets.
- Internally generated intangible assets such as internal use software may have to be derecognised in accordance with standard AASB 138 on Intangible Assets if they do not satisfy the new recognition criteria. In addition, revalued intangible assets that do not have an active market will also need to be derecognised.
- Investments, classified as financial assets held for trading, need to be valued at fair value in accordance with AASB 139 on Financial Instruments: Recognition and Measurement. This should, however, have no financial impact on Investments, which are currently valued at net market value. The fair value of investments is measured at net market value based on QIC advice.

The dollar values of the above changes cannot be reliably estimated at the date of this report.

Policy decisions made at a Whole-of-Government level in relation to the limiting of options in the Australian Equivalent to IFRSs may have additional impacts on financial reports prepared using these Standards.

Motor Accident Insurance Commission

Notes to and forming part of the financial statements For the year ended 30 June 2004

(n) Rounding and Comparatives

Amounts included in the financial statements have been rounded to the nearest \$1,000 or, where that amount is \$500 or less, to zero.

Comparative information has been restated where necessary to be consistent with disclosures in the current reporting period.

	2004 \$'000	2003 \$'000
NOTE 2 Profit from Ordinary Activities		
(a) Levies		
Levies – comprise amounts required to be paid by licensed CTP insurers on gross insurance premiums.		
Statutory Insurance Scheme Levy	4,143	3,695
(b) Investment Income		
Distributions received from Queensland Investment Corporation	3,962	(434)
Interest received from funds held by Queensland Treasury	80	78
Total	4,042	(356)
(c) Salaries and related Expense		
Salaries and wages	938	920
Superannuation	123	117
Long service leave expense	14	12
Recreation leave expense	94	88
Other related expenses	128	102
Total	1,297	1,239
(d) Depreciation		
Plant and Equipment	31	20
(e) Other		
Administration Fees	167	162
Legal and Barrister Fees	67	146
Loss on disposal of assets	61	0
Other	308	366
Total	603	674

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Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		2004 \$'000	2003 \$'000
NOTE 3	Receivables		
	Current		
	Loan Receivable	0	550
	Accrued investment income	17	207
	Penalties receivable	81	90
	Other receivables	8	17
	Total	106	864
	Non-Current		
	Loan Receivable	500	500
	Total	500	500
NOTE 4	Investment Securities		
	Current		
	Queensland Investment Corporation	15,527	12,565
	Non-Current		
	Queensland Investment Corporation	10,500	10,500
	Total	26,027	23,065
NOTE 5	Property, Plant and Equipment		
	Property		
	Leasehold Improvements – at cost	0	89
	Accumulated depreciation	0	(21)
		0	68
	Plant and Equipment		
	Plant, Equipment and Fittings – at cost	192	133
	Accumulated depreciation	(115)	(91)
		77	42
	Total	77	110

Movements in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year are as follows:

	Leasehold Improvements \$'000	Plant, Equipment & Fittings \$'000	Total \$'000
Carrying amount at beginning of the financial year	68	42	110
Additions	0	59	59
Disposals	(61)	0	(61)
Depreciation Charged	(7)	(24)	(31)
Carrying amount at the end of the financial year	0	77	77

Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		2004 \$'000	2003 \$'000
NOTE 6	Intangibles		
	Computer Software – at cost	163	163
	Accumulated amortisation	(163)	(163)
		<u>0</u>	<u>0</u>
	Internal use software under development – at cost	220	0
	Total	<u>220</u>	<u>0</u>
NOTE 7	Payables		
	Sundry creditors and accruals	<u>225</u>	<u>306</u>
NOTE 8	Provisions		
	Employee Entitlements	<u>100</u>	<u>101</u>
NOTE 9	Reserves		
(a)	Composition and movements:		
	Income Maintenance		
	Balance at beginning and end of year	<u>10,500</u>	<u>10,500</u>
	Accident Prevention Initiatives		
	Balance at beginning of year	1,550	1,376
	Transfer to retained profits	(1,550)	(1,052)
	Transfer from retained profits	1,484	1,226
	Balance at end of year	<u>1,484</u>	<u>1,550</u>
	Rehabilitation Initiatives		
	Balance at beginning of year	3,057	3,552
	Transfer to retained profits	(2,498)	(3,184)
	Transfer from retained profits	2,053	2,689
	Balance at end of year	<u>2,612</u>	<u>3,057</u>
	Total Reserves	<u>14,596</u>	<u>15,107</u>

- (b) To fulfil our charter under Section 10(1) of the *Motor Accident Insurance Act 1994*, the funds in reserves are to be used in the research into the cause and prevention of motor vehicle accidents and the treatment and rehabilitation of those involved in motor vehicle accidents.

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Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		2004 \$'000	2003 \$'000
NOTE 10	Retained Profits		
	Retained profits at the beginning of the financial year	10,073	11,419
	Profit/(Loss) from ordinary activities	4,144	(1,676)
	Transfers to reserves:		
	Accident Prevention Initiatives	(1,484)	(1,226)
	Rehabilitation Initiatives	(2,053)	(2,689)
	Transfers from reserves:		
	Accident Prevention Initiatives	1,550	1,052
	Rehabilitation Initiatives	2,498	3,184
	Other	17	9
	Retained profits at the reporting date	<u>14,745</u>	<u>10,073</u>
NOTE 11	Auditor's Remuneration		
	Remuneration received or due and receivable by the Auditor-General of Queensland for external audit services	<u>12</u>	<u>11</u>
NOTE 12	Commitments for Expenditure		
(a)	Maintenance Contract Commitment		
	Total expenditure contracted for at balance date but not provided for in the financial statements:		
	Due not later than one year	51	62
	Due later than one year but not later than five years	0	0
	Total	<u>51</u>	<u>62</u>
(b)	Operating Lease Rental Commitments		
	Future operating lease rentals not provided for in the financial statements are payable as follows:		
	Due not later than one year	140	110
	Due later than one year but not later than five years	573	0
	Total	<u>713</u>	<u>110</u>

Motor Accident Insurance Commission

Notes to and forming part of the financial statements For the year ended 30 June 2004

	2004 \$'000	2003 \$'000
NOTE 12 (Continued)		
(c) Grant Commitments		
The <i>Motor Accident Insurance Act 1994</i> provides for the Commission to allocate funds for strategic accident prevention and rehabilitation initiatives. The payment of these grant monies is dependent on the grantee organisation satisfying conditions as set out in the grant agreement.		
Future grant commitments not provided for in the financial statements are payable as follows:		
Due not later than one year	4,096	4,607
Due later than one year but not later than five years	3,372	6,909
Total	7,468	11,516
NOTE 13 Agency Transactions		
The Motor Accident Insurance Commission (MAIC) receives Hospital and Emergency Services Levy amounts from Queensland Transport for transfer payments to Queensland Department of Health and the Department of Emergency Services. Details of amounts collected and administered by MAIC during the year and the amount held on behalf of Queensland Department of Health and the Department of Emergency Services at year end are as follows:		
Levies		
Comprise amounts collected from Queensland Transport on gross insurance premiums.		
Levies collected but not remitted in the previous year	2,367	1,646
Hospital levy	14,970	14,111
Emergency Services levy	7,529	7,085
	24,866	22,842
Contributions		
Comprise payments to Queensland Department of Health and the Department of Emergency Services on account of levies received from Queensland Transport.		
Hospital levy contributions	15,145	13,604
Emergency Services levy contributions	7,629	6,871
	22,774	20,475
Amounts collected on behalf of but not yet remitted to Queensland Department of Health and the Department of Emergency Services in respect of hospital and emergency services levies as at 30 June:	2,092	2,367
(This amount is held in QIC investments)		

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Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
NOTE 14	Statement of Cash Flows		
(i)	Reconciliation of cash		
	For the purposes of the Statement of Cash Flows, cash includes cash on hand and investments in money market instruments, net of outstanding bank overdrafts. Cash at the end of the reporting period as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:		
	Cash	2,734	1,047
	Investments	4 26,027	23,065
	Total	28,761	24,112
(ii)	Reconciliation of operating profit/(loss) with net cash provided by operating activities		
	Operating profit/(loss)	4,144	(1,676)
	Add/(Less) non cash items:		
	Depreciation	31	20
	(Profit)/Loss on disposal of property, plant and equipment	61	(1)
	Asset Transfers	0	(25)
	Direct changes to equity	17	9
	Changes in assets and liabilities:		
	Increase/(Decrease) in creditors	(81)	69
	(Increase)/Decrease in receivables	758	(153)
	Decrease/(Increase) in prepayments	(1)	9
	(Decrease)/Increase in provisions	(1)	30
	Net cash provided by/ (used in) operating activities	4,928	(1,718)
(iii)	The Motor Accident Insurance Fund has no unused borrowing or overdraft facility.		

Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 15 Financial Instruments

(a) Terms, Conditions and Accounting Policies

Financial Instrument	Related Financial Statement Notes	Accounting Policies	Terms and Conditions
<u>Financial Assets</u>			
Cash on hand	14 (i)	Recorded at book value, which approximates fair value.	
Receivables			
penalties receivable	3	Recognition – upon receipt of fines by QLD Transport and the Courts. Measurement – prescribed by the <i>Motor Accident Insurance Act 1994</i> . Recorded at book value.	Usually received within 30 days from the month due.
loans receivable	3	Recognition – upon issue of funds. Measurement – based on memorandum of agreement and recorded at book value.	No interest rate applied as this is funding to promote research into accident rehabilitation. Repayments in accordance with individual loan agreements.
Investment securities	4	Recognition – on the day funds are invested. Measurement – at net market value.	Can be drawn upon as when required.
<u>Financial Liabilities</u>			
Payables	7	Recognition – upon receipt of goods or services irrespective of whether an invoice has been received. Measurement – based on agreed purchase/contract costs.	Amounts are usually settled within 30 days upon receipt of invoice.

The Fund invests with the Queensland Investment Corporation (QIC). The QIC will have invested in a variety of financial instruments including derivatives which expose the Fund's investments to a variety of investment risks including market risk, credit risk, interest rate risk and currency risk.

(b) Interest Rate Risk Exposures

The Fund invests in financial assets for the primary purpose of obtaining a return on investments, to help meet the costs of administering the *Motor Accident Insurance Act 1994*. The Fund's return on the investments will fluctuate in accordance with movements in the market interest rates.

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Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 15 Financial Instruments (Continued)

2004	Notes	Floating interest rate \$'000	Fixed interest rate maturing in			Non interest bearing \$'000	Total \$'000
			1 year or less \$'000	over 1 to 5 years \$'000	more than 5 years \$'000		
Financial assets							
Cash		2,734	-	-	-	-	2,734
Receivables	3	-	-	-	-	606	606
Investments	4	-	-	-	-	26,027*	26,027
		2,734	-	-	-	26,633	29,367
Financial Liabilities							
Payables	7	-	-	-	-	225	225
Net Financial Assets		2,734	-	-	-	26,408	29,142
Weighted average interest rate							
		4.2%					
2003	Notes	Floating interest rate \$'000	Fixed interest rate maturing in			Non interest bearing \$'000	Total \$'000
			1 year or less \$'000	over 1 to 5 years \$'000	more than 5 years \$'000		
Financial assets							
Cash		1,047	-	-	-	-	1,047
Receivables	3	-	-	-	-	1,364	1,364
Investments	4	-	-	-	-	23,065*	23,065
		1,047	-	-	-	24,429	25,476
Financial Liabilities							
Payables	7	-	-	-	-	306	306
Net Financial Assets		1,047	-	-	-	24,123	25,170
Weighted average interest rate							
		3.9%					

* Investments in QIC are not classified as interest bearing as the Fund receives a distribution of profits based on the earnings of units in investments in QIC.

Motor Accident Insurance Commission

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 15 Financial Instruments (Continued)

(c) Credit Risk Exposures

Credit exposure represents the extent of credit related losses that the Fund may be subject to on amounts to be received from financial assets. The Fund, while exposed to credit related losses in the event of non-performance by counterparties of financial institutions, does not expect any counterparties to fail to meet their obligations.

(d) Net Fair Values

The carrying amounts of financial assets and liabilities approximate their fair values. The fair value of investments is measured at net market value based on QIC advice.

NOTE 16 Segment Information

The Commission operates within one primary and one geographical segment, that being the administration of the Queensland compulsory third party motor vehicle insurance scheme.

Certificate of the Motor Accident Insurance Commission

The foregoing annual financial statements have been prepared pursuant to the provisions of the *Financial Administration and Audit Act 1977* and other prescribed requirements and we certify that-

- (a) the foregoing annual financial statements and notes to and forming part thereof are in agreement with the accounts and records of the Motor Accident Insurance Commission; and
- (b) in our opinion –
 - (i) the prescribed requirements in respect of the establishment and keeping of accounts have been complied with in all material respects; and
 - (ii) the foregoing annual financial statements have been drawn up so as to present a true and fair view, in accordance with prescribed accounting standards, of the transactions of the Motor Accident Insurance Commission for the year ended 30 June 2004 and of the financial position of the Commission as at 30 June 2004.



L Anderson
Insurance Commissioner



G Bott
Manager Systems and Finance

Dated: 7 September 2004

INDEPENDENT AUDIT REPORT

To the Motor Accident Insurance Commission

Scope

Matters relating to the electronic presentation of the audited financial statements

The audit report relates to the financial statements of Motor Accident Insurance Commission for the financial year ended 30 June 2004 included on Motor Accident Insurance Commission's web site. The Motor Accident Insurance Commission is responsible for the integrity of the Motor Accident Insurance Commission's web site. The audit report refers only to the financial statements identified below and does not include a review of the integrity of this web site or provide an opinion on any other information which may have been hyperlinked to/from the financial statements. If users of the financial statements are concerned with the inherent risks arising from electronic data communications they are advised to refer to the hard copy of the audited financial statements, available from Motor Accident Insurance Commission, to confirm the information included in the audited financial statements presented on this web site.

These matters also relate to the presentation of the audited financial statements in other electronic media including CD Rom.

The financial statements

The financial statements of Motor Accident Insurance Commission consist of the statement of financial performance, statement of financial position, statement of cash flows, notes to and forming part of the financial statements and certificates given by the Insurance Commissioner and the officer responsible for the financial administration of Motor Accident Insurance Commission, for the year ended 30 June 2004.

The Motor Accident Insurance Commission's responsibility

The Motor Accident Insurance Commission is responsible for the preparation and true and fair presentation of the financial statements, the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial statements.

Audit approach

As required by law, an independent audit was conducted in accordance with *QAO Auditing Standards* to enable me to provide an independent opinion whether in all material respects the financial statements are presented fairly, in accordance with the prescribed requirements, including any mandatory financial reporting requirements as approved by the Treasurer for application in Queensland.

Audit procedures included -

- examining information on a test/sample basis to provide evidence supporting the amounts and disclosures in the financial statements,
- assessing the appropriateness of the accounting policies and disclosures used and the reasonableness of significant accounting estimates made by the Motor Accident Insurance Commission,
- obtaining written confirmation regarding the material representations made in conjunction with the audit, and
- reviewing the overall presentation of information in the financial statements.

Independence

The *Financial Administration and Audit Act 1977* promotes the independence of the Auditor-General and QAO authorised auditors.

The Auditor-General is the auditor of all public sector entities and can only be removed by Parliament.

The Auditor-General may conduct an audit in any way considered appropriate and is not subject to direction by any person about the way in which powers are to be exercised.

The Auditor-General has for the purposes of conducting an audit, access to all documents and property and can report to Parliament matters which in the Auditor-General's opinion are significant.

Audit Opinion

In accordance with section 46G of the *Financial Administration and Audit Act 1977* -

- (a) I have received all the information and explanations which I have required; and
- (b) in my opinion -
 - (i) the prescribed requirements in respect of the establishment and keeping of accounts have been complied with in all material respects; and
 - (ii) the statements have been drawn up so as to present a true and fair view, in accordance with the prescribed accounting standards of the transactions of the Motor Accident Insurance Commission for the financial year 1 July 2003 to 30 June 2004 and of the financial position as at the end of that year.

P J Nottingham, FCPA
Audit Manager
(as Delegate of the Auditor-General of Queensland)
Brisbane

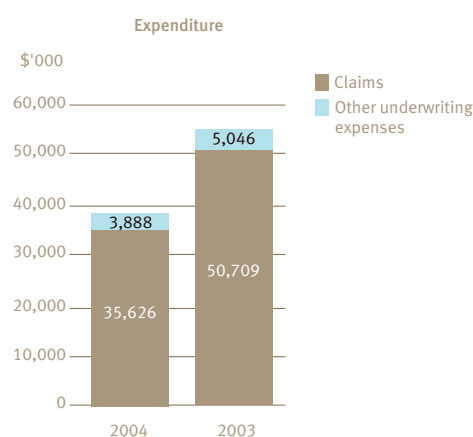
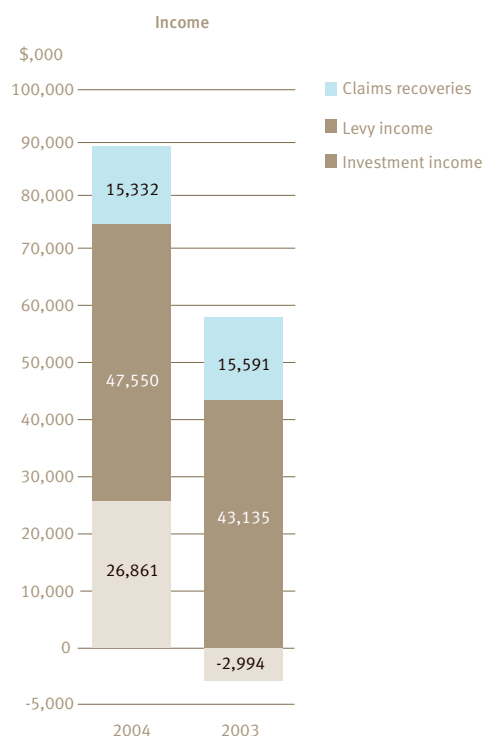
Queensland Audit Office

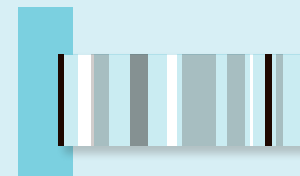
Nominal Defendant Financial Summary

The operating profit of the Nominal Defendant was \$50.229 million for the year ended 30 June 2004 as compared to the prior year's operating loss of \$0.023 million. The State Government Indemnity to the Nominal Defendant to meet the liabilities of FAI during the year amounted to \$44.577 million. The amount of this indemnity was determined after deducting cash receipts of the CTP levy surcharge.

In relation to the normal business of the Nominal Defendant (claims relating to unidentified and uninsured vehicles under section 31 of the Act), payments on claims and associated costs during the financial year increased from \$20.057 million to \$22.891 million. The provisions for outstanding claims liabilities were actuarially assessed and were increased by \$2.469 million compared to an increase of \$2.035 million last year.

The income from the levy for the normal business of the Nominal Defendant increased to \$34.016 million reflecting growth in the number of registered vehicles. Claims recoveries were \$0.774 million during the year, down from \$1.354 million in the previous year. The performance of the QIC investments improved significantly from a loss of \$3.104 million during the previous year to a profit of \$26.744 million during the current year. The \$5 levy surcharge raised \$13.534 million in the year.





Nominal Defendant

Statement of Financial Performance For the Financial Year Ended 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
REVENUES FROM ORDINARY ACTIVITIES			
Levy Income	1(i)	47,550	43,135
Investment Income	5	26,861	(2,994)
Total revenue from ordinary activities		74,411	40,141
EXPENSES FROM ORDINARY ACTIVITIES			
Claims	2	35,626	50,709
Claims Recoveries		(15,332)	(15,591)
Net Claims Incurred		20,294	35,118
Other Ordinary Expenses	4	3,888	5,046
Total expenses from ordinary activities		24,182	40,164
PROFIT/(LOSS) FROM ORDINARY ACTIVITIES	14	50,229	(23)

The accompanying notes form part of these financial statements.

Financial information 2003-04

Nominal Defendant

Statement of Financial Position As at 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
CURRENT ASSETS			
Cash Assets		1,562	1,612
Receivables	6	29,244	43,765
Investment securities	7	37,116	27,545
Prepayments		5	1
Total current assets		67,927	72,923
NON-CURRENT ASSETS			
Investment securities	7	150,236	121,638
Property, plant and equipment	8	26	106
Intangibles	9	173	5
Total non-current assets		150,435	121,749
TOTAL ASSETS		218,362	194,672
CURRENT LIABILITIES			
Payables	10	600	1,619
Provision for employee entitlements	11	69	50
Provision for outstanding claims	12	78,811	96,365
Unearned levies	1(i)	24,089	23,212
Total current liabilities		103,569	121,246
NON-CURRENT LIABILITIES			
Provision for outstanding claims	12	195,397	248,829
Total non-current liabilities		195,397	248,829
TOTAL LIABILITIES		298,966	370,075
NET LIABILITIES		(80,604)	(175,403)
EQUITY			
Contributed Equity	13	230,881	186,304
Accumulated Losses	14	(311,485)	(361,707)
TOTAL EQUITY		(80,604)	(175,403)

The accompanying notes form part of these financial statements.

Nominal Defendant

Statement of Cash Flows
For the Financial Year Ended 30 June 2004

	NOTE	2004 \$'000	2003 \$'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Inflows:			
Levies		48,427	47,581
Claims recoveries		28,769	1,468
Investment income		28,200	114
GST recovered from ATO		1,047	1,665
Outflows:			
Claims		(106,613)	(123,424)
Salaries and related expenses		(831)	(724)
Other		(5,072)	(9,308)
Net cash used in operating activities	17(ii)	(6,073)	(82,628)
CASH FLOWS FROM INVESTING ACTIVITIES			
Inflows:			
Proceeds on disposal of property, plant and equipment		13	-
Outflows:			
Purchase of property, plant and equipment		(189)	(26)
Net cash used in investing activities		(176)	(26)
CASH FLOWS FROM FINANCING ACTIVITIES			
Inflows:			
Queensland Treasury Indemnity Receipts		44,368	48,684
Net cash provided by financing activities		44,368	48,684
NET INCREASE /(DECREASE) IN CASH HELD		38,119	(33,970)
Cash at the beginning of the financial year		150,795	184,765
CASH AT THE END OF THE FINANCIAL YEAR	17(i)	188,914	150,795

The accompanying notes form part of these financial statements.

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 1 Statement of Significant Accounting Policies

(a) Background

The Nominal Defendant, established on 1 September 1994 under the provisions of the *Motor Accident Insurance Act 1994*, is constituted as a body corporate under that Act.

(b) Basis of Preparation

These financial statements have been prepared as general purpose financial statements in accordance with the requirements of the *Financial Administration and Audit Act 1977* and applicable Australian Accounting Standards and Concepts. The financial statements have been prepared on an historical cost basis, except as otherwise disclosed in the financial statements or notes.

(c) Going Concern

These financial statements have been prepared on a going concern basis.

Under Section 33(2) of the *Motor Accident Insurance Act 1994*, the Nominal Defendant has assumed the Queensland Compulsory Third Party liabilities of the insolvent insurer, FAI General Insurance Company Limited (FAI).

The State Government has agreed to indemnify the Nominal Defendant for any shortfalls relating to the above. Funds to be advanced to the Nominal Defendant are determined after taking into consideration a component of the levy, potential recoveries from the liquidator of the insolvent insurer and funds transferred from the Motor Accident Insurance Commission as detailed in Note 20(a).

(d) Property, Plant and Equipment

All items of property, plant and equipment, except intangibles, with a cost or other value in excess of \$5,000 are recognised for financial reporting purposes in the year of acquisition. Items with lesser value are expensed in the year of acquisition.

(e) Intangibles

Intangible assets with a cost or other value greater than \$50,000 are recognised in the financial statements, items with a lesser value being expensed. Each intangible asset is amortised over its estimated useful life, less any anticipated residual value.

Internal Use Software

Costs associated with the development of computer software have been capitalised and are amortised on a straight-line basis over the period of expected benefit, namely 5 years.

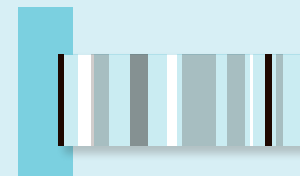
(f) Amortisation and Depreciation of Intangibles, Property, Plant and Equipment

Amortisation and depreciation is calculated on a straight-line basis, to write off the net cost of each depreciable asset, progressively over its estimated useful life.

The estimated useful lives are as follows:

Plant and Equipment	3-5 years
Leasehold Improvements	12 years
Computer Software	5 years

Internal use software under development is not amortised until it has been fully developed and utilised.

**Nominal Defendant****Notes to and forming part of the financial statements
For the year ended 30 June 2004****NOTE 1 (Continued)****(g) Funding of Nominal Defendant Fund**

Funding is by way of levies, as explained at Note 1(i); interest on investments; and moneys recovered by the Nominal Defendant against owners and/or drivers of uninsured vehicles and failed claimants. In addition, any shortfall resulting from FAI claims liabilities is funded by the State Government as detailed at Note 1(c).

(h) Provision for Outstanding Claims

Provisions for outstanding claims have been actuarially calculated as at the financial year end by an independent actuarial firm, Trowbridge Consulting, the principals of which are Fellows of the Institute of Actuaries in Australia. The Actuaries have furnished a Certificate.

Claims incurred expense and a liability for outstanding claims are recognised for claims incurred but not yet paid, incurred but not yet reported claims and anticipated direct and indirect costs of settling those claims. Claims outstanding are assessed by reviewing individual claim files and estimating unnotified claims and settlement costs using statistics based on past experience and trends.

The liability for outstanding claims is measured as the present value of the expected future payments, reflecting the fact that all the claims do not have to be paid out in the immediate future. The expected future payments are estimated on the basis of the ultimate cost of settling claims, which is affected by factors arising during the period to settlement such as normal and superimposed inflation. The expected future payments are then discounted to a present value at the reporting date using discount rates based on investment opportunities available to the organisation on the amount of funds sufficient to meet claims as they become payable. The details of rates applied are included in Note 12.

(i) Levies

In order to comply with the provisions of Australian Accounting Standard AASB 1023 *Financial Reporting of General Insurance Activities*, the Nominal Defendant levy, as stated in Section 12 of the *Motor Accident Insurance Act 1994*, is to be treated as “premium” as defined in AASB 1023 and is accounted for as such in accordance with the provisions of AASB 1023.

Levy revenue is recognised in the Statement of Financial Performance only when it has been earned in accordance with accounting principles set out in AASB 1023. Levies received but not earned as at the end of the reporting period are recorded as a liability (*unearned levies*) in the Statement of Financial Position and then systematically transferred to revenue in the Statement of Financial Performance as the levy is earned over time. In accordance with AASB 1023 the recognition of earned levy revenue is on the basis of the passage of time, commencing from the week in which motorists remit their CTP premiums to the Queensland Department of Transport.

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 1 (Continued)

(i) Levies (Continued)

Levy revenue is received from motorists via the Queensland Department of Transport in accordance with Section 29 of the *Motor Accident Insurance Act 1994* based on a levy on gross premiums collected for Compulsory Third Party motor vehicle insurance policies. These levies are used to fund estimated costs of the Nominal Defendant scheme for the financial year and shortfalls from previous years.

The Nominal Defendant levy rate is fixed each year by regulation in accordance with Section 14A(1) of the *Motor Accident Insurance Act 1994*.

The Motor Accident Insurance Commission makes a recommendation to the Minister on the levy rate after obtaining and considering actuarial advice.

(j) Investments

All funds not required for the day to day management of the Nominal Defendant are invested with the Queensland Investment Corporation ("QIC"), and are recorded in these financial statements at net market value. As these investments are held primarily to fund present and future claims on the Nominal Defendant they have been classified between current and non-current assets on the same percentage basis as that applied to the Provision for Outstanding Claims.

(k) Employee Leave Entitlements

(1) Wages, Salaries, Annual Leave and Sick Leave

Wages, salaries and annual leave due but unpaid at reporting date are recognised in the Statement of Financial Position at the remuneration rates expected to apply at the time of settlement and include related on-costs such as payroll tax, WorkCover premiums, long service leave levies and employer superannuation contributions.

Prior history indicates that on average, sick leave taken each reporting period is less than the entitlement accrued. This is expected to recur in future periods. Accordingly, it is unlikely that existing accumulated entitlements will be used by employees and no liability for unused sick leave entitlements is recognised.

As sick leave is non-vesting, an expense is recognised for this leave as it is taken.

(2) Long Service Leave

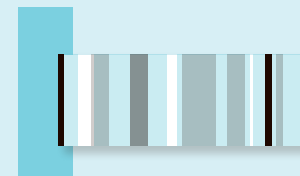
Under the Queensland Government's long service leave scheme, a levy is made on the Commission to cover this expense. Amounts paid to employees for long service leave are claimed from the scheme as and when leave is taken.

No provision for long service leave is recognised in the financial statements, the liability being held on a whole-of-Government basis and reported in the financial report prepared pursuant to AAS 31 – *Financial Reporting by Governments*.

(l) Superannuation

Employer superannuation contributions are paid to QSuper, the superannuation plan for Queensland Government employees, at rates determined by the State Actuary.

No liability is recognised for accruing superannuation benefits in these financial statements, the liability being held on a whole-of-Government basis and reported in the financial report prepared pursuant to AAS 31 – *Financial Reporting by Governments*.



Nominal Defendant

Notes to and forming part of the financial statements For the year ended 30 June 2004

NOTE 1 (Continued)

(m) Receivables

It is not the policy of the Nominal Defendant to recognise the debt or potential income accruing as the result of judgements granted in favour of it for legal costs and claims against uninsured owners and/or drivers. The resultant receipts are immaterial when compared to the Nominal Defendant's other sources of income and are recognised in the financial statements in the period in which they are received. This policy is under constant review by the Nominal Defendant.

(n) Leases

Lease payments under operating leases, where substantially all the risks and benefits remain with the lessor, are charged to expense in the period in which they are incurred.

(o) Adoption of International Financial Reporting Standards

The Financial Reporting Council has determined that all entities preparing general purpose financial statements will apply the Australian Equivalents to International Financial Reporting Standards (IFRSs) for reporting periods beginning on or after 1 January 2005.

All Pending and Issued Australian Equivalents to IFRSs are being progressively reviewed for possible implications on policies, procedures, systems and financial impacts arising from such changes.

To date, the Nominal Defendant has identified the following key differences in accounting policies which will arise from the adoption of Australian Equivalents to IFRSs:

- The introduction of AASB 136 on Impairment of Assets will require an annual impairment test to be performed on all non-current physical and intangible assets. This may result in a write-down of the value of plant and equipment and intangible assets.
- Internally generated intangible assets such as internal use software may have to be derecognised in accordance with AASB 138 on Intangible Assets if they do not satisfy the new recognition criteria. In addition, revalued intangible assets that do not have an active market will also need to be derecognised.
- The adoption of AASB 1023 on General Insurance Contracts will require outstanding claims liabilities to include a risk margin in addition to the central estimate of the present value of the expected future payments. In addition, the outstanding claims liability shall be discounted for the time value of money using risk-free discount rates that are based on current observable, objective rates that relate to the nature, structure and term of the future obligations.
- Investments, classified as financial assets held for trading, need to be valued at fair value in accordance with AASB 139 on Financial Instruments: Recognition and Measurement. This should, however, have no financial impact on Investments, which are currently valued at net market value. The fair value of investments is measured at net market value based on QIC advice.

The dollar values of the above changes cannot be reliably estimated at the date of this report.

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 1 (Continued)

Policy decisions made at a Whole-of-Government level in relation to the limiting of options in the Australian Equivalent to IFRSs may have additional impacts on financial reports prepared using these Standards.

(p) Rounding and Comparatives

Amounts included in the financial statements have been rounded to the nearest \$1,000 or, where that amount is \$500 or less, to zero.

Comparative information has been restated where necessary to be consistent with disclosures in the current reporting period.

	2004 \$'000	2003 \$'000
NOTE 2 Claims		
Claims comprise amounts required to be paid on behalf of those insured, amounts set aside for future claims and claims settlement costs. Claims settlement costs include costs that can be associated directly with individual claims, such as legal and professional fees.		
Decrease in provision for outstanding claims	(70,986)	(72,717)
Claims and associated settlement costs	106,612	123,426
Total	35,626	50,709
Claims attributable to FAI		
The following amounts attributable to FAI are included in the claims figures listed above.		
Decrease in provision for outstanding claims	(73,455)	(74,752)
Claims and associated settlement costs	83,721	103,369
Total	10,266	28,617

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 3 Net Claims Incurred

Current period claims relate to risks borne in the current reporting period. Prior period claims relate to a reassessment of the risks borne in all previous reporting periods.

Claims attributable to Nominal Defendant

	2004			2003		
	Current Year \$'000	Prior Years \$'000	Total \$'000	Current Year \$'000	Prior Years \$'000	Total \$'000
Gross claims incurred and related expenses						
- undiscounted	41,445	(15,279)	26,166	31,250	(10,897)	20,353
Reinsurance and other recoveries						
- undiscounted	(708)	2,463	1,755	(533)	(1,314)	(1,847)
Net claims incurred						
- undiscounted	40,737	(12,816)	27,921	30,717	(12,211)	18,506
Discount and discount movement						
- gross claims incurred	(8,816)	5,852	(2,964)	(6,570)	7,577	1,007
Discount and discount movement						
- reinsurance and other recoveries	151	(522)	(371)	405	820	1,225
Net discount movement	(8,665)	5,330	(3,335)	(6,165)	8,397	2,232
Net Claims Incurred						
- discounted	32,072	(7,486)	24,586	24,552	(3,814)	20,738

Claims attributable to FAI

	2004			2003		
	Current Year \$'000	Prior Years \$'000	Total \$'000	Current Year \$'000	Prior Years \$'000	Total \$'000
Gross claims incurred and related expenses						
- undiscounted	-	(597)	(597)	-	9,921	9,921
Reinsurance and other recoveries						
- undiscounted	-	(10,589)	(10,589)	-	(8,032)	(8,032)
Net claims incurred						
- undiscounted	-	(11,186)	(11,186)	-	1,889	1,889
Discount and discount movement						
- gross claims incurred	-	7,422	7,422	-	13,922	13,922
Discount and discount movement						
- reinsurance and other recoveries	-	(528)	(528)	-	(1,432)	(1,432)
Net discount movement	-	6,894	6,894	-	12,490	12,490
Net Claims Incurred						
- discounted	-	(4,292)	(4,292)	-	14,379	14,379

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		2004	2003
	NOTE	\$'000	\$'000
NOTE 3	Net Claims Incurred (Continued)		
	Net Claims Incurred		
	Net Claims Incurred – discounted	24,586	20,738
	Claims Recoveries	774	1,354
		<u>25,360</u>	<u>22,092</u>
	Add: Claims attributable to FAI	(4,292)	14,380
	Claims Recoveries - FAI	14,558	14,237
	2	<u>10,266</u>	<u>28,617</u>
	Total Claims	2	35,626
			<u>50,709</u>
NOTE 4	Other Ordinary Expenses		
	Salaries and wages		
	Salaries and wages	622	579
	Superannuation	89	77
	Long service leave expense	3	9
	Recreation leave expense	68	59
	Other related expenses	54	44
	Depreciation- Property, Plant and Equipment	25	21
	Amortisation - Computer software	2	2
	Rent	76	54
	Consultancy Expenditure	107	130
	Reinsurance	1,115	1,036
	Administration Fees	120	120
	FAI Management Costs	1,012	2,346
	Loss/ (Profit) on disposal of Property, Plant and Equipment	61	(24)
	Other	534	593
	Total	3,888	5,046
	Other Ordinary Expenses attributable to FAI are included in the figure above:		
	Salaries and wages		
	Salaries and wages	70	62
	Superannuation	10	8
	Long service leave expense	1	1
	Recreation leave expense	6	7
	Other related expenses	4	4
	Depreciation		
	Plant and equipment	4	4
	Consultancy Expenditure	19	35
	FAI Management Costs	1,012	2,346
	Other	57	59
	Total	1,183	2,526

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		2004 \$'000	2003 \$'000
NOTE 5	Investment Income		
	Distributions received from Queensland Investment Corporation	26,744	(3,104)
	Interest received from funds held by Queensland Treasury	117	110
	Total	26,861	(2,994)
NOTE 6	Receivables		
	Accrued investment income	38	1,377
	Queensland Treasury Indemnity Receipts	16,098	15,889
	Claims Recoveries & Reinsurance Receivable	13,027	26,464
	Other	81	35
	Total	29,244	43,765
NOTE 7	Investment Securities		
	Current		
	Queensland Investment Corporation	37,116	27,545
	Non-Current		
	Queensland Investment Corporation	150,236	121,638
	Total	187,352	149,183
NOTE 8	Property, Plant and Equipment		
	Property		
	Leasehold Improvements – at cost	-	89
	Accumulated depreciation	-	(19)
		-	70
	Plant and Equipment		
	Plant, Equipment and Fittings – at cost	114	107
	Accumulated depreciation	(88)	(71)
		26	36
	Total	26	106

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 8 Property, Plant and Equipment (Continued)

Movements in the carrying amounts for each class of property, plant and equipment between the beginning and the end of the current financial year are as follows:

	Leasehold Improvements \$'000	Plant & Equipment \$'000	TOTAL \$'000
Carrying amount at beginning of the financial year	70	36	106
Additions	-	19	19
Disposals	(62)	(12)	(74)
Depreciation Charged	(8)	(17)	(25)
Carrying amount at the end of the financial year	-	26	26

2004
\$'000

2003
\$'000

NOTE 9 Intangibles

Computer Software – at cost	174	174
Accumulated amortisation	(171)	(169)
	<u>3</u>	<u>5</u>
Internal Software under development: at cost	170	-
Total	<u>173</u>	<u>5</u>

NOTE 10 Payables

Sundry creditors and accruals	<u>600</u>	<u>1,619</u>
The following amounts attributable to FAI are included in the payables figures listed above:		
Sundry creditors and accruals	<u>285</u>	<u>1,222</u>
	2004	2003

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		\$'000	\$'000
NOTE 11	Provision for Employee Entitlements		
	Employee Entitlements	<u>69</u>	<u>50</u>
	The following amounts attributable to FAI are included in the provision figures listed above:		
	Employee Entitlements	<u>11</u>	<u>6</u>
NOTE 12	Provision for Outstanding Claims		
	The total provision is as follows:		
	Current	78,811	96,365
	Non-Current	195,397	248,829
	Total	<u>274,208</u>	<u>345,194</u>
	Outstanding Claims attributable to Nominal Defendant		
	Expected future claims payments (undiscounted)	160,497	154,694
	Discount to present value	(28,938)	(25,603)
	Liability for outstanding claims	<u>131,559</u>	<u>129,091</u>
(i)	The weighted average expected term to settlement from the reporting date of the outstanding claims is estimated to be 3.29 years (2003 – 3.35 years).		
(ii)	The following average inflation (normal and superimposed) rates and discount rates were used in measuring the liability for outstanding claims.		
	Claims expected to be paid:		
	Not later than one year		
	Inflation rate	7.0%	7.0%
	Discount rate	5.75%	5.2%
	Later than one year		
	Inflation rate	7.0%	7.0%
	Discount rate	5.75%	5.2%
	Outstanding Claims attributable to FAI		
	Expected future claims payments (undiscounted)	160,440	239,731
	Discount to present value	(17,791)	(23,628)
	Liability for outstanding claims	<u>142,649</u>	<u>216,103</u>
		2004	2003

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

	NOTE	\$'000	\$'000
NOTE 12	Provision for Outstanding Claims (Continued)		
(i)	The weighted average expected term to settlement from the reporting date of the outstanding claims is estimated to be 2.27 years (2003 – 2.21 years).		
(ii)	The following average inflation (normal and superimposed) rates and discount rates were used in measuring the liability for outstanding claims.		
	Claims expected to be paid:		
	Not later than one year		
	Inflation rate	7.0%	7.0%
	Discount rate	5.6%	5.0%
	Later than one year		
	Inflation rate	7.0%	7.0%
	Discount rate	5.6%	5.0%
NOTE 13	Contributed Equity		
	Assets and Liabilities transferred from Nominal Defendant (Queensland) on establishment of the Nominal Defendant on 1 September 1994.	1(a)	
		121	121
	Return of contributed equity – MAIC	(i)	57,818
	Non appropriated equity injection	(ii)	128,365
	Total equity at the reporting date	230,881	186,304
(i)	<i>Return of contributed equity - MAIC</i>		
	Under section 33(4) and 33(5) of the <i>Motor Accident Insurance Act 1994</i> , the amount of \$57,818,000 was transferred from the Motor Accident Insurance Fund (MAIC) to the Nominal Defendant Fund on 22 January 2002 to be applied to the outstanding claims liabilities arising from the insolvency of FAI General Insurance Company Limited.		
(ii)	<i>Non Appropriated Equity Injection</i>		
	Balance at the beginning of the financial year	128,365	87,071
	Queensland Treasury Indemnity Receipts	44,577	41,294
	Balance at the reporting date	172,942	128,365
	Funding provided by the State Government in accordance with indemnity for shortfalls relating to liabilities of FAI General Insurance Company Limited.		
		2004	2003

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

		\$'000	\$'000
NOTE 14	Accumulated Losses		
	Accumulated Losses at the beginning of the financial year	(361,707)	(361,718)
	Profit/(Loss) from ordinary activities	50,229	(23)
	Other	(7)	34
	Accumulated Losses at the reporting date	(311,485)	(361,707)
NOTE 15	Auditor's Remuneration		
	Remuneration received or due and receivable by the Auditor-General of Queensland for external audit services	<u>22</u>	<u>20</u>
NOTE 16	Commitments for Expenditure		
	Operating Lease Rental Commitments		
	Future operating lease rentals not provided for in the financial statements are payable as follows:		
	Due not later than one year	114	57
	Due later than one year but not later than five years	461	-
	Total	575	57
	Maintenance Contract Commitments		
	Total expenditure contracted for at balance date but not provided for in the financial statements:		
	Due not later than one year	19	83
	Due later than one year but not later than five years	-	-
	Total	19	83
		2004	2003

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

	NOTE	\$'000	\$'000
NOTE 17			
Statement of Cash Flows			
(i) Reconciliation of cash			
For the purposes of the Statement of Cash Flows, cash includes cash on hand and investments in money market instruments, net of outstanding bank overdrafts. Cash at the end of the reporting period as shown in the Statement of Cash Flows is reconciled to the related items in the Statement of Financial Position as follows:			
Cash		1,562	1,612
Investments	7	187,352	149,183
Total		188,914	150,795
(ii) Reconciliation of operating profit/(loss) with net cash used in operating activities			
Operating profit/(loss)		50,229	(23)
Add/(Less) non cash items:			
Depreciation and amortisation		27	23
Loss/(Profit) on disposal of Property, Plant and Equipment		61	(24)
Other		(7)	34
Changes in assets and liabilities:			
(Increase)/Decrease in prepayments		(4)	1
Decrease/(Increase) in receivables		14,730	(14,056)
(Decrease)/Increase in creditors		(1,019)	798
Increase/(Decrease) in unearned levies		877	3,325
(Decrease)/Increase in provisions		(70,967)	(72,706)
Net cash used in operating activities		(6,073)	(82,628)

The Nominal Defendant Fund has no unused borrowing or overdraft facility.

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

NOTE 18 Financial Instruments**(a) Terms, Conditions and Accounting Policies**

Financial Instrument	Related Financial Statement Notes	Accounting Policies	Terms and Conditions
<u>Financial Assets</u> Cash on hand	17 (i)	Recorded at book value, which approximates fair value.	
Receivables Claims recoveries and reinsurance receivable	6	Recognition – at their assessed value Measurement – based on actuarial assessment.	No interest is charged and no security is obtained.
Investments	7	Recognition – on the day funds are invested. Measurement – at net market value.	Can be drawn upon as when required.
<u>Financial Liabilities</u> Payables	10	Recognition – upon receipt of goods or services irrespective of whether an invoice has been received. Measurement – based on agreed purchase/contract costs.	Amounts are usually settled within 30 days upon receipt of invoice.

The Fund invests with the Queensland Investment Corporation (QIC). The QIC will have invested in a variety of financial instruments including derivatives which expose the Fund's investments to a variety of investment risks including market risk, credit risk, interest rate risk and currency risk.

(b) Interest Rate Risk Exposures

The Fund invests in financial assets for the primary purpose of obtaining a return on investments, to help meet the costs of the Nominal Defendant and satisfies liabilities for motor vehicle accident claims. The Fund's return on the investments will fluctuate in accordance with movements in the market interest rates.

NOTE 18 Financial Instruments (Continued)

Financial information 2003-04

Nominal Defendant

Notes to and forming part of the financial statements
For the year ended 30 June 2004

2004	Notes	Floating interest rate \$'000	Fixed interest rate 1 year or less \$'000	over 1 to 5 years \$'000	maturing in more than 5 years \$'000	Non interest bearing \$'000	Total \$'000
Financial assets							
Cash		1,562	-	-	-	-	1,562
Receivables	6	-	-	-	-	29,244	29,244
Investments	7	-	-	-	-	187,352	187,352
		1,562	-	-	-	216,596*	218,158
Financial Liabilities							
Payables	10	-	-	-	-	600	600
Net Financial Assets		1,562	-	-	-	215,996	217,558

**Weighted average
interest rate** 4.2%

2003	Notes	Floating interest rate \$'000	Fixed interest rate 1 year or less \$'000	over 1 to 5 years \$'000	maturing in more than 5 years \$'000	Non interest bearing \$'000	Total \$'000
Financial assets							
Cash		1,612	-	-	-	-	1,612
Receivables	6	-	-	-	-	43,765	43,765
Investments	7	-	-	-	-	149,183	149,183
		1,612	-	-	-	192,948*	194,560
Financial Liabilities							
Payables	10	-	-	-	-	1,619	1,619
Net Financial Assets		1,612	-	-	-	191,329	192,941

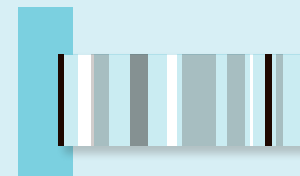
**Weighted average
interest rate** 3.9%

*Investments in QIC are not classified as interest bearing as the Fund receives a distribution of profits based on the earnings of units in investments in QIC.

(c) Credit Risk Exposures

Credit exposure represents the extent of credit related losses that the Fund may be subject to on amounts to be received from financial assets. The Fund, while exposed to credit related losses in the event of non-performance by counterparties of financial institutions, does not expect any counterparties to fail to meet their obligations.

NOTE 18 Financial Instruments (Continued)



Nominal Defendant

Notes to and forming part of the financial statements For the year ended 30 June 2004

(d) Net Fair Values

The carrying amounts of financial assets and liabilities approximate their fair values. The fair value of investments is measured at net market value based on QIC advice.

NOTE 19 Segment Information

The Nominal Defendant operates in one primary and geographical segment and operates as a statutory body in the motor vehicle insurance industry in Queensland.

NOTE 20 Contingencies

(a) Indemnity for liabilities of FAI General Insurance Company Limited ("FAI")

In accordance with the Deed of Indemnity to the Nominal Defendant for the assumed HIH CTP Liability, funding is provided by the State Government for shortfalls relating to liabilities of FAI. Refer Note 13(ii).

In accordance with the Deed of Indemnity, where the cash receipts of the Compulsory Third Party ("CTP") levy surcharge and any amounts received from the liquidator of the HIH Group exceed the amount paid for the claims liabilities and management costs, as a result of the insolvency of FAI, the Nominal Defendant will pay the excess to the Treasurer.

(b) Funds transferred from Motor Accident Insurance Fund (MAIC)

Under section 33(6) and 33(7) of the *Motor Accident Insurance Act 1994*, should circumstances give rise to a recovery from the liquidation of FAI, or recovery from another party, the Treasurer may, by written notice to the Nominal Defendant, direct it to return funds of an amount, not exceeding \$57,818,000 to the Motor Accident Insurance Fund. Refer Note 13(i).

(c) Rights of recovery and payment of claims costs of FAI prior to its insolvency on 15 March 2001

An application to the Court has been made by the Nominal Defendant for declarations as to the proper construction of the provisions of section 33(2), 38(4), 58 and 59 of the *Motor Accident Insurance Act 1994* in so far as they relate to the winding up of FAI.

The purpose of the application is to determine the respective rights of the Nominal Defendant and the Liquidators of FAI in relation to:-

- (i) *Recovery of shared claim costs from other contributing Compulsory Third Party ("CTP") insurers in the Queensland Scheme in circumstances where FAI was the claim manager and made payment of claims prior to its insolvency on 15 March 2001.*

In this regard, recoveries of \$6,735,000 were received by the Nominal Defendant during the financial year and pending the outcome of the Court application, it is possible the Liquidator may be entitled to these recoveries.

- (ii) *The entitlement of other CTP insurers in the Queensland Scheme who acted as claim managers prior to 15 March 2001 and made payment on claims in circumstances where FAI was to be the contributing insurer and the Nominal Defendant subsequently made payments on its behalf.*

In this regard, should the Nominal Defendant receive the right to recover amounts paid to other CTP insurers, it is anticipated that any amounts receivable would be determined by an independent third party following the outcome of the Court application.

Certificate of the Nominal Defendant

The foregoing annual financial statements have been prepared pursuant to the provisions of the *Financial Administration and Audit Act 1977* and other prescribed requirements and we certify that-

- (a) the foregoing annual financial statements and notes to and forming part thereof are in agreement with the accounts and records of the Nominal Defendant; and
- (b) in our opinion –
 - (i) the prescribed requirements in respect of the establishment and keeping of accounts have been complied with in all material respects; and
 - (ii) the foregoing annual financial statements have been drawn up so as to present a true and fair view, in accordance with prescribed accounting standards, of the transactions of the Nominal Defendant for the year ended 30 June 2004 and of the financial position as at 30 June 2004.



L Anderson
Nominal Defendant



G Bott
Manager Systems and Finance

Dated: 7 September 2004

INDEPENDENT AUDIT REPORT

To the Nominal Defendant

Scope

Matters relating to the electronic presentation of the audited financial statements

The audit report relates to the financial statements of Nominal Defendant for the financial year ended 30 June 2004 included on Nominal Defendant's web site. The Nominal Defendant is responsible for the integrity of the Nominal Defendant's web site. The audit report refers only to the financial statements identified below and does not include a review of the integrity of this web site or provide an opinion on any other information which may have been hyperlinked to/from the financial statements. If users of the financial statements are concerned with the inherent risks arising from electronic data communications they are advised to refer to the hard copy of the audited financial statements, available from Nominal Defendant, to confirm the information included in the audited financial statements presented on this web site.

These matters also relate to the presentation of the audited financial statements in other electronic media including CD Rom.

The financial statements

The financial statements of Nominal Defendant consist of the statement of financial performance, statement of financial position, statement of cash flows, notes to and forming part of the financial statements and certificates given by the Insurance Commissioner and the officer responsible for the financial administration of Nominal Defendant, for the year ended 30 June 2004.

The Nominal Defendant's responsibility

The Nominal Defendant is responsible for the preparation and true and fair presentation of the financial statements, the maintenance of adequate accounting records and internal controls that are designed to prevent and detect fraud and error, and for the accounting policies and accounting estimates inherent in the financial statements.

Audit approach

As required by law, an independent audit was conducted in accordance with *QAO Auditing Standards* to enable me to provide an independent opinion whether in all material respects the financial statements are presented fairly, in accordance with the prescribed requirements, including any mandatory financial reporting requirements as approved by the Treasurer for application in Queensland.

Audit procedures included -

- examining information on a test/sample basis to provide evidence supporting the amounts and disclosures in the financial statements,
- assessing the appropriateness of the accounting policies and disclosures used and the reasonableness of significant accounting estimates made by the Nominal Defendant,
- obtaining written confirmation regarding the material representations made in conjunction with the audit, and
- reviewing the overall presentation of information in the financial statements.

Independence

The *Financial Administration and Audit Act 1977* promotes the independence of the Auditor-General and QAO authorised auditors.

The Auditor-General is the auditor of all public sector entities and can only be removed by Parliament.

The Auditor-General may conduct an audit in any way considered appropriate and is not subject to direction by any person about the way in which powers are to be exercised.

The Auditor-General has for the purposes of conducting an audit, access to all documents and property and can report to Parliament matters which in the Auditor-General's opinion are significant.

Audit Opinion

In accordance with section 46G of the *Financial Administration and Audit Act 1977* -

- (a) I have received all the information and explanations which I have required; and
- (b) in my opinion -
 - (i) the prescribed requirements in respect of the establishment and keeping of accounts have been complied with in all material respects; and
 - (ii) the statements have been drawn up so as to present a true and fair view, in accordance with the prescribed accounting standards of the transactions of the Nominal Defendant for the financial year 1 July 2003 to 30 June 2004 and of the financial position as at the end of that year.

P J Nottingham, FCPA
Audit Manager
(as Delegate of the Auditor-General of Queensland)
Brisbane

Queensland Audit Office

Actuarial Certificate – Nominal Defendant – Section 31 Claims

Actuarial Certificate on Outstanding Claims Liability as at 30 June 2004

Trowbridge Deloitte was asked by the Nominal Defendant to undertake a valuation of the Nominal Defendant Fund's ("The Fund") claims liabilities as at 30 June 2004 and to advise on an appropriate balance sheet provision for these liabilities.

The data, assumptions, approach and results of this valuation are described in detail in our report entitled "*Queensland Nominal Defendant Fund - Valuation of Outstanding Claims Liabilities as at 30 June 2004*". The advice set out in our report has been prepared in compliance with the relevant accounting standard AAS26, Section 2J of Division 321 of the *Income Tax Assessment Act 1936* and Professional Standard 300 of the Institute of Actuaries of Australia.

Results

The provision adopted by the Nominal Defendant as at 30 June 2004 is \$132 million. This incorporates our discounted central estimate of the outstanding claims liability allowing for future claim inflation, expected future investment income on the assets supporting the Fund's liabilities, claim handling expenses, and a prudential margin. The prudential margin adopted by the Fund allows for the risk and uncertainty associated with the estimated liability in-line with the requirements under the APRA liability valuation standard.

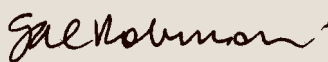
Reliances and Limitations

In preparing our advice we relied extensively on information supplied by the Nominal Defendant. Independent verification of this information was not undertaken although it was reviewed and checked for reasonableness and consistency. Reliance was placed on, but not limited to, the accuracy of the information described in our report.

Although we have prepared estimates in conformity with what we believe to be the likely future experience, the experience could vary considerably from our estimates. Deviations from our estimates are normal and are to be expected.



Estelle Pearson



Gae Robinson

Fellows of the Institute of Actuaries of Australia

Actuarial Certificate – Nominal Defendant – Section 33 Claims

Actuarial Certificate on Outstanding Claims Liability as at 30 June 2004

Trowbridge Deloitte was asked by the Nominal Defendant to undertake a valuation of the Nominal Defendant Fund's ("The Fund") claims liabilities in respect of the FAI Run-Off as at 30 June 2004, and to advise on an appropriate balance sheet provision for these liabilities.

The data, assumptions, approach and results of this valuation are described in detail in our report entitled "*Queensland Nominal Defendant Fund – Valuation of Outstanding Claims Liabilities for FAI Run-Off as at 30 June 2004*". The advice set out in our report has been prepared in compliance with the relevant accounting standard AAS26, Section 2J of Division 321 of the *Income Tax Assessment Act 1936* and Professional Standard 300 of the Institute of Actuaries of Australia.

Results

The provision adopted by the Nominal Defendant as at 30 June 2004 is \$143 million. This incorporates our discounted central estimate of the outstanding claims liability allowing for future claim inflation, expected future investment income on the assets supporting the Fund's liabilities and claim handling expenses. No prudential margin is included in the estimate.

Reliances and Limitations

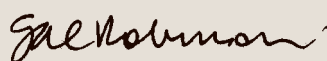
In preparing our advice we relied extensively on information supplied by the Nominal Defendant. Independent verification of this information was not undertaken although it was reviewed and checked for reasonableness and consistency. Reliance was placed on, but not limited to, the accuracy of the information described in our report.

We have assumed for the purpose of our estimates that all reinsurance recoveries under the treaties covering FAI's Queensland CTP, as well as sharing recoveries on this portfolio, will be fully recoverable.

Although we have prepared estimates in conformity with what we believe to be the likely future experience, the experience could vary considerably from our estimates. Deviations from our estimates are normal and are to be expected.



Estelle Pearson



Gae Robinson

Fellows of the Institute of Actuaries of Australia

Appendix 3

Information Sources

Publications

The Commission has the following publications available to the public at no charge:

- The Motor Accident Insurance Commission Annual Reports
- Work Training Guidelines for CTP Rehabilitation Providers
- MAIC Guidelines for CTP Rehabilitation Providers
- Review of Queensland Compulsory Third Party Insurance Scheme 1999
- Mitigating State Government Risk in Compulsory Third Party Insurance Papers (February 2002, December 2002)

Website

The publications listed are also available online at the Commission's website www.maic.qld.gov.au along with the following information:

- CTP claims information
- Information on the CTP premium setting process
- Forms for claimants, legal practitioners and medical practitioners
- Information for medical practitioners, rehabilitation providers, and legal practitioners
- Guidelines and information for insurers
- MAIC funding initiatives
- a CTP premium calculator to assist motorists in obtaining information on premium rates

Telephone Services and Community Participation

The Commission operates a Helpline which is accessible free of charge to the Queensland public. The Helpline staff assist the public in understanding the operations of the CTP scheme, the claim process, and record complaints and suggestions on how the scheme could be improved. The helpline number is 1300 302 568.

A dedicated CTP Premium Rate Information Line (1300 735 404) has been established during the reporting period to assist Queensland motorists in finding the premium rates offered by different insurers.

The Commission is involved in regular discussions with motoring organisations, licensed CTP insurers, the legal profession, and the medical and allied health professions to ensure the Scheme operates effectively and is modified when necessary.

Freedom of Information

Requests under the *Freedom of Information Act 1992* are handled by the Insurance Commissioner for documents held by the Motor Accident Insurance Commission and by the Nominal Defendant for documents held by the Nominal Defendant.

How do I make an application?

A formal application for documents under the *Freedom of Information Act 1992* may be made on an application form or by letter.

The application must:

- be in writing;
- state an address to which a notification of the decision may be sent; and
- be accompanied by a \$34.40 application fee, if the information relates to non-personal affairs. There is no application fee to look at documents about your personal affairs.

If the documents you require relate to personal affairs, you must provide proof of identification.

Post applications to:

Motor Accident Insurance Commission
GPO Box 1083
Brisbane QLD 4001

Are there any charges for processing the application?

Processing of non-personal documents is charged at the rate of \$5.10 for each 15 minutes or part thereof. There may be further charges for you to inspect documents. Photocopies of documents regarding a non-personal application are available at 20 cents per photocopied page.

There is no charge for processing applications or photocopies of information regarding an applicant's personal affairs.

Appendix 4

Compulsory Third Party Insurers

Currently Licensed CTP Insurers (as at 30 June 2004)

Allianz Australia Insurance Limited

GPO Box 1028
Brisbane Qld 4001
Ph 13 10 00
ABN 15 000 122 850

Australian Associated Motor Insurers Limited

GPO Box 1155
Brisbane Qld 4001
Ph 13 22 44
ABN 92 004 791 744

Insurance Australia Limited

(trading as NRMA Insurance)

GPO Box 5730
Brisbane Qld 4001
Ph 13 21 32
ABN 11 000 016 722

QBE Insurance (Australia) Limited

GPO Box 1072
Brisbane Qld 4001
Ph 07 3031 8444
ABN 78 003 191 035

RACQ Insurance Limited

(trading as RACQ Insurance)

PO Box 3004
Logan City Qld 4114
Ph 13 19 05
ABN 50 009 704 152

Suncorp Metway Insurance Limited

GPO Box 1453
Brisbane Qld 4001
Ph 13 11 60
ABN 83 075 695 966

Previously Licensed CTP Insurers (as at 30 June 2004)

CIC Insurance Limited

ACN 004 078 880
*Licence withdrawn 22/01/1996;
Insurer became insolvent on 15/3/2001.*

GIO General Limited

ACN 002 861 583
Licence withdrawn 30/06/1996

Mercantile Mutual Insurance (Australia) Ltd

ACN 000 456 799
Licence withdrawn 01/11/1996

Commercial Union Assurance of Australia Ltd

ACN 004 478 371
Licence withdrawn 01/03/1997

Zurich Australian Insurance Limited

ACN 000 296 640
Licence withdrawn 15/11/1997

Fortis Insurance Limited

(formerly VACC Insurance Co. Limited)
ACN 004 167 953
*Licence suspended 30/03/1999 pending
withdrawal*

FAI General Insurance Company Limited

ABN 15 000 327 855
*Licence suspended on 01/01/2001
Insurer became insolvent on 15/03/2001*

FAI Allianz Limited

(trading as FAI Insurance)
ABN 80 094 802 525
Licence withdrawn 01/07/2002

NB For further information regarding the above listed insurers
please contact the Motor Accident Insurance Commission's
CTP Helpline on 1300 302 568.

Grants and Funding

Grants from the Motor Accident Insurance Fund

	Future Commitment* \$	2003/04 \$	2002/03 \$
CONROD (Including the Chair of Rehabilitation Medicine)	4,056,639	1,893,057	2,083,724
CARRS-Q	2,432,000	1,136,000	976,000
Road Accident Prevention and Road Safety – Rural & Remote Research Project	798,701	164,154	0
Royal Children's Hospital Foundation Statewide Paediatric Rehabilitation Service	0	320,000	640,000
Queensland University of Technology Fellowship in Clinical Biomechanics – additional funding	0	0	9,063
Emergency Services – Queensland Ambulance Service Queensland Trauma Plan Project (formerly referred to as Analysis and Evaluation of the Qld Trauma System)	0	125,141	214,737
Injury Prevention and Control Australia Ltd Member contribution to NHRMC Partnerships in Injury Research	200,000	100,000	100,000
Griffith University Centre for Human Services	120,000	60,000	120,000#
TOTAL	7,607,340	3,798,352	4,143,524

Includes 2001-02 payment delayed to 2002-03.

* Includes all grant funding from 1 July 2004 onwards.

Ongoing Projects Funded in Previous Years

- Royal Australian College of General Practitioners Research Fellowship
- Royal Australasian College of Physicians Research Fellowship
- Royal Australasian College of Surgeons Research Fellowship
- Queensland University of Technology
 - Clinical Biomechanics Research Fellowship
- University of Southern Queensland
 - Mechatronics and Biomedical Engineering Research Fellowship
- University of Queensland
 - School of Health & Rehabilitation Sciences – Research Unit (*formerly referred to as Speech Therapy/Audiology/Physiotherapy/Occupational Therapy – Research Unit*)
 - Teaching and Community Services Rehabilitation Research Fellowship
- James Cook University
 - Accessible Tertiary Education Program (formerly referred to as Distance Education for the Disabled Project)

Research Centres

The two MAIC funded research centres (CONROD and CARRS-Q) produce reports to MAIC covering research conducted within the centres and research projects funded through competitive grants.

The current CONROD report relates to calendar year 2003 and is available by contacting the centre on (07) 3365 5560. For further information on CARRS-Q or CONROD research activities, please visit www.carrsq.qut.edu.au and www.uq.edu.au/conrod/.

Committees as at 30 June 2004

Section 11 of the *Motor Accident Insurance Act 1994* enables the Commission to establish advisory committees to advise on the exercise of the Commission's statutory functions. On 19 June 2001, the Treasurer appointed the current Advisory Committee to advise on the implementation of the CTP reforms and setting of premium bands. The Committee is also advising on matters in relation to mitigating State Government risk in CTP insurance.

The structure of the current committee is:

Chairperson: Bernard Rowley

Members: Henry Smerdon, Noel Mason and Shauna Tomkins

The Advisory Committee has the benefit of long industry experience, both within government and the insurance industry. The areas of expertise of individual members being:

Committee member	Area of expertise
Bernard Rowley former CEO of Suncorp	Insurance and actuarial experience
Henry Smerdon former Under Treasurer	Public policy, economic and financial experience
Noel Mason former CEO of RACQ	Insurance and motoring organisations
Shauna Tomkins formerly with the Australian Financial Institutions Commission	Financial system regulatory experience

From 1 July 2003 to 30 June 2004, a total of 15 meetings of the Advisory Committee were held, in addition to 2 occasions of special assignments. The total remuneration to the Committee for the year was \$23,334. These payments were made within the framework of the Government's *Remuneration of Part-time Chairs and Members of Government Boards, Committees and Statutory Authorities* arrangements administered by the Department of Industrial Relations.

Appendix 7

Contact Details

Motor Accident Insurance Commission

Address: Level 9, 33 Charlotte Street, Brisbane
Postal Address: GPO Box 1083, Brisbane Qld 4001
Ausdoc: DX 147 Brisbane Qld
Telephone: 07 – 3227 8088
Facsimile: 07 – 3229 3214
E-mail: maic@qld.gov.au
Website: www.maic.qld.gov.au

Insurance Commissioner
Deputy Insurance Commissioner
Acting Deputy Insurance Commissioner
Executive Assistant
Acting Reception/Administrative Assistant
Principal Adviser
Manager, Policy and Liaison
Project Officer
Project Officer
Acting Senior Policy Officer
Manager, Premiums, Systems and Finance
Acting Senior Financial Officer
Financial Officer
Senior Analyst
Policy Officer
Assistant Manager, Research and Compliance
Acting Industry Liaison Officer
Acting Research Officer
Data Analyst
Acting Manager, Injury Management & Claims
Policy Advisor
Client Services Officer
Acting Client Services Officer

Lesley Anderson	07 – 3227 8105
John Hand	07 – 3227 8125
Kim Birch	07 – 3227 8125
Julie Vilenica	07 – 3227 7063
David Begeda	07 – 3227 8088
Les Kilmartin	07 – 3224 5960
Neil Tomkins	07 – 3227 8242
Janette Archibald	07 – 3224 4834
Phu Pham	07 – 3247 4752
Sharon Dryden	07 – 3247 4751
Greg Bott	07 – 3227 8164
Pearl Tan	07 – 3224 5018
Kellie Phie	07 – 3224 4835
Ursula Hauser	07 – 3227 7056
Debbie Davis	07 – 3224 4562
Wayne Saville	07 – 3234 0598
Lisa Hopson	07 – 3224 4849
Katie Gilmour	07 – 3227 8022
Beth Sanders	07 – 3224 4330
Cathy Pilecki	07 – 3227 8162
David Vincent	07 – 3234 5096
Mark Cowling	07 – 3227 8250
Rebecca Lai	07 – 3227 8432

Nominal Defendant

Address: Level 9, 33 Charlotte Street, Brisbane
Postal Address: GPO Box 2203, Brisbane Qld 4001
Ausdoc: DX 147, Brisbane Qld
Telephone: 07 – 3227 7993
Facsimile: 07 – 3221 4805
E-mail: nd@maic.qld.gov.au
Website: www.maic.qld.gov.au

Nominal Defendant
Manager, Nominal Defendant
Assistant Manager, Nominal Defendant
Claim Manager
Claim Manager
Claim Manager
Claim Manager
Acting Claim Manager
Assistant Claim Manager
Acting Assistant Claim Manager
Administration Officer
Assistant Manager, FAI Run-Off
Claim Manager
Claim Manager
Claim Manager
Claim Manager

Lesley Anderson	07 – 3227 8105
Mark Allsopp	07 – 3227 8213
Robin Lee	07 – 3227 8908
Laurie Meteyard	07 – 3227 8354
Rex Mellifont	07 – 3227 8387
John Foster	07 – 3227 8353
Ian Evans	07 – 3227 8359
Lynne McCall	07 – 3227 8284
Anna Clarke	07 – 3227 8402
Esther Lewis	07 – 3227 8412
Sandra Clifton	07 – 3227 8596
Don Sacre	07 – 3033 0094
Pippa McWha	07 – 3033 0097
Kevin Lee	07 – 3033 0096
Michael Walpole	07 – 3033 0095
Adrian Ryan	07 – 3033 0098

CTP Helpline: 1300 302 568
CTP Premium Rate Information Line: 1300 735 404



