

# APPENDICES

## Appendix 6: Performance Statement (SDS)

Service area: Motor Accident Insurance Commission/Nominal Defendant

Measures	Notes	2011-12 Target/Est.	2011-12 Est. Actual	2011-12 Actual
<b>Service standards</b>				
Highest filed CTP premium for Class 1 vehicles (sedans and wagons) as a percentage of average weekly earnings		< 45%	< 45%	< 45%
CTP levy funds expended on grants per registered vehicle	1	\$0.48	\$0.36	\$0.36
Percentage of the Nominal Defendant claims finalised compared to the number outstanding at the start of the financial year		50%	52%	52%
<b>Other measures</b>				
Setting of premium bands within legislated timeframes		100%	100%	100%
Recommendation to the Treasurer of annual CTP levies by legislated timeframes		100%	100%	100%
Percentage of Nominal Defendant claims settled within two years of compliance		50%	51%	51%
Percentage of Nominal Defendant claims with General Damages paid within 60 days of the settlement date		95%	95%	95%

- The decrease in the 2011-12 Estimated actual is primarily due to an increase in MAIC's operating expenses as a result of additional positions approved in August 2011 following a review of operational requirements. However, other funding sources are available to fully fund grant commitments as grants are funded from Statutory Insurance Scheme Levy, penalties revenue and Queensland Investment Corporation investments. The grants program is developed to meet legislative requirements to fund activities including research that contributes to a reduction in the frequency and severity of road traffic crashes as well as improves outcomes for injured parties through enhanced injury management and rehabilitation practices.