

Appendices

Appendix 6: Performance Statement (SDS)

Motor Accident Insurance Commission/Nominal Defendant	Notes	2012–13 Target/Est.	2012–13 Est. Actual	2012–13 Actual
Service standards				
Highest filed CTP premium for Class 1 vehicles (sedans and wagons) as a percentage of average weekly earnings		<45%	<45%	<45%
CTP levy funds expended on grants per registered vehicle	1	\$0.18	\$0.31	\$0.52
Percentage of the Nominal Defendant claims finalised compared to the number outstanding at the start of the financial year	2	50%	50%	69%
Percentage of Nominal Defendant claims settled within two years of compliance		50%	50%	51%
Percentage of Nominal Defendant claims with General Damages paid within 60 days of the settlement date		95%	95%	95.6%

Notes:

1. The variance is mainly due to operating expenses being lower than budgeted. Note this service standard has been amended for 2013–14 to measure actual grant expenditure per registered vehicle, regardless of the funding source.
2. Proactive claims management and the rationalisation of the legal panel has resulted in a higher than anticipated number of claims being finalised.